

Psagot Winery Gift Card Terms & Conditions

Psagot Winery Ltd. (Company No. **513790238**) (hereinafter: the “Business”) issues gift cards and/or digital vouchers (magnetic plastic card) through ValueCard Ltd. (hereinafter: the “Company”) (hereinafter: the “Card” / the “Customer”).

Charging the card entitles its holder to use it up to the credited amount. The card is not a “charge card” as defined in the Charge Cards Law, 1996.

The card is valid for **1 years** from the date of issuance. After this date, the card will not be honored and will not be replaced.

The card holder may use the card as a multi-use payment method to purchase products and/or receive services at the Business.

The Company reserves the right to amend these Terms & Conditions at any time, as it deems appropriate. Updates will be published on the website.

Any person holding the card agrees to these Terms & Conditions and undertakes to comply with them. No claims shall be accepted in contradiction to these provisions.

Terms of Use

1. The card may be used as a cash-equivalent payment method at the Business, subject to these Terms.
2. The card cannot be redeemed for cash, and no change will be given for partial use. The used amount will simply be deducted from the balance.
3. The card may be reloaded.
4. The card must be kept throughout its validity period.
5. Payment using the card grants the customer the same rights as cash payment, subject to the Business’s limitations and conditions.
6. Transactions using the card are considered “cash payments” only. Installments, credit transactions, or telephone transactions are not permitted. Transactions may only be performed through automated systems (not manual). Wholesale purchases are not allowed, and the card cannot be used to purchase additional gift cards or vouchers.
7. Split payments are allowed (part card, part other payment method).
8. No refunds will be made to the card after its expiration.
9. Damaged or counterfeit cards will not be honored.
10. In case of transaction cancellation or return of goods purchased using the card, the Business’s policy shall apply, subject to applicable law.

11. The Company and the Business reserve the right to set different policies regarding credits and cancellations, at their sole discretion, as updated from time to time.

Liability

12. The Company and/or the Business shall not be liable for failure to honor the card due to communication or system malfunctions.
13. Any unused balance on the card upon expiration will be forfeited and will not grant any rights, benefits, or claims. The validity will not be extended.
14. Use of the card is subject to the Business's policies, including cancellations or returns. Customers are responsible for reviewing these policies.

Cancellation & Returns Policy

15. This section applies to cancellation of the voucher purchase, not to cancellation of purchases made using the voucher.
16. Cancellation requests must be submitted in writing via customer service, mail, fax, or electronic communication (e.g., email), including purchaser details (ID number) and voucher details.
17. Only the purchaser of the voucher may cancel the transaction.
18. This does not derogate from the website operator's right to claim damages under Section 14(c) of the Consumer Protection Law.
19. Upon cancellation, the voucher will be void and cannot be used.
20. Cancellations are subject to the Consumer Protection Regulations (Transaction Cancellation), 2010, and the Consumer Protection Law, 1981.

Privacy Policy (Gift Card Context)

The Business undertakes to make every effort to maintain customer confidentiality and to protect customer data.

Customer credit card details will not be transferred to third parties, except as required by law or court order.

The website complies with **PCI-DSS** security standards.